



Standard Warranty

WHAT IS WARRANTED AND WHO IS ELIGIBLE UNDER THE WARRANTY?

Pirelli Tire LLC [Pirelli Tire North America (PTNA)], 100 Pirelli Drive, PO Box 700, Rome, GA 30161-7000, warrants to the original purchaser that all Metzeler brand Original Equipment and Replacement Motorcycle tires with a complete D.O.T. identification number and branded Metzeler, which are supplied by PTNA, either directly or through a Metzeler Dealer, and which are mounted on motorcycles within the U.S.A. and Canada will be free from defects in workmanship and materials.

WHAT IS THE ADJUSTMENT POLICY AND FOR HOW LONG?

Metzeler Motorcycle Tires are covered for the life of the tire. Street tire life is defined by the tread area of the tire having a tread depth of 1 mm (1/32") or more in the most worn area of the tire. Off road and/or Motocross tire life is defined by the tread area of the tire having a remaining tread depth of at least 20% of the original new tread depth. This warranty policy is extended to the motorcycles fitted as original equipment and/or the first retail purchaser of the tire in the U.S. and Canada with the original purchase invoice.

WHAT IS COVERED?

Tires that have manufacturing or material anomalies are covered under the warranty.

Out of round with a total lateral or radial run out of more than 1.3 mm (2/32") or out of balance [more than 2.8 ounces (80 grams) on most tires, 3.5 ounces (100 grams) on larger-sized touring tires] are examples of justified ride-related warranty claims.

Claims for non-uniformity or any ride related condition will be accepted within the first 0.5 mm (1/32") of tread wear.

WHAT IS NOT COVERED

- > Tires on any motorcycle registered and normally operated outside of the United states of America or Canada.
- > Tires transferred from the motorcycle on which they were originally installed.
- > Tires which are misapplied due to insufficient Speed Rating, Load Index, undersized or oversized tires.
- > Tires damaged from improper mounting/dismounting practices.
- > Tire dealer/retailer services (e.g., mounting, dismounting, balancing, and alignment).
- > Tires in which anything other than air or nitrogen has been used as the support medium.
- > Tires injected with liquid balancer or sealant or any other balancing material.
- > Tires which have been modified by the addition or removal of material or any tire intentionally altered to change its appearance.
- > Tires which had been repaired.
- > Tires which were retreaded, regrooved, or changed in pattern or profile.
- > Tires used in any type of racing or competitive event, which constitutes extreme use and voids all expressed and implied warranties.

- > Tires removed as a pair when only one tire can be claimed, or is suspect of a claim.
- > Ride related anomalies after the first 1/32" of treadwear.
- > Tires which become unserviceable because of tire operation in excess of tire/wheel manufacturers' specifications and recommendations, including spinning or brake locking.
- > Tires which have become unserviceable because of a mechanical irregularity such as misalignment, defective brakes, defective suspension, or improper rims.
- > Tires damaged by fire, chemical corrosion, vandalism, wrecks, theft, and run while flat, under inflated, over inflated, or abused during servicing.
- > Tires affected by flat spotting caused by improper transport or storage.
- > Tires that have become unserviceable because of road hazard injuries (e.g., nails, glass, metal objects) or other penetrations or snags, bruises or impact damage.
- > Tires with weather/ozone cracking which were purchased more than four years prior to presentation/inspection for adjustment. (If no proof of purchase date is available, the warranty will be four years from the DOT date.)
- > Claims for irregular wear or fast wear
- > Tires used on a vehicle towing a trailer.
- > Tires worn beyond the last 1 mm (1/32") of tread depth.

OWNER'S RESPONSIBILITIES

The owner/rider is responsible for proper tire care and maintenance. Maintain the correct tire pressure recommended by the motorcycle manufacturer by frequently checking the tire pressure with an accurate pressure gauge.

CAUTION

TO MAINTAIN MOTORCYCLE DYNAMICS AND LOAD CARRYING CAPACITY, REPLACEMENT TIRES MUST ALWAYS HAVE A LOAD INDEX AND SPEED RATING THAT COVERS THE MAXIMUM SPEED AND THE MAXIMUM WHEEL LOAD OF THE MOTORCYCLE.

THIS IS THE ONLY EXPRESS WARRANTY GIVEN BY PTNA, APPLICABLE TO METZELER BRAND ORIGINAL EQUIPMENT OR REPLACEMENT MOTORCYCLE TIRES. PTNA DOES NOT MAKE ANY OTHER EXPRESS WARRANTY OR ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. PTNA DOES NOT AUTHORIZE ANY OTHER PERSON, INCLUDING METZELER DEALERS OR MOTORCYCLE MANUFACTURERS, OR MOTORCYCLE DEALERS, TO CHANGE THIS WARRANTY OR CREATE ANY OTHER OBLIGATION IN CONNECTION WITH METZELER TIRES.

PTNA WILL NOT DO ANYTHING OTHER THAN WHAT IS STATED IN THIS WARRANTY IF AN ANOMALY IS FOUND TO EXIST IN A METZELER ORIGINAL EQUIPMENT OR REPLACEMENT MOTORCYCLE TIRE. ALL OTHER REMEDIES ARE EXCLUDED, INCLUDING ANY OBLIGATION OR LIABILITY ON THE PART OF PTNA FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. (SUCH AS A LOSS OF USE OF MOTORCYCLE, LOSS OF TIME OR INCONVENIENCE) ARISING OUT OF AN ANOMALY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

HOW TO MAKE A WARRANTY CLAIM

OWNER: Take the bike (or tire/wheel only) to a local dealer for inspection/adjustment replacement.

DEALER:

(A) If vibration related, check lateral and radial run-out, balance, and air pressure.

(B) If the tire is clearly out of specified tolerances replace the tire free of charge (labor not included) if the tread depth is more than 50% of the original tread depth.

If the tire has less than 50% of the original depth, charge the customer a 50% prorated amount based on the tire's original price.

(C) In US, contact Metzeler for assistance, and in Canada contact your Metzeler distributor.

REPLACEMENT COSTS

If a Metzeler tire is found to be warrantable during the first 50% of tread wear, it will be replaced by a similar model and size tire at no charge. After the first 50% of tread wear the tire will be prorated at a value of 50% off the consumer's current price up to the last 1 mm or the last 20% of an off road or MX tire tread. (Dealers will obtain warranty from their distributor, based on current dealer prices).

TIRE REGISTRATION

It is very important to register your tires with Metzeler as this allows us to contact you if necessary for a safety advisory or recall notice. The best way to register your tires is on-line via the on line registration feature of the web site www.metzeler.com.

You can also ask your dealer at the time of purchase to fill in and mail a tire registration card, or you can contact us directly 877-202-4993 and we would happily mail one to you to fill out and return.

CONTACT INFORMATION

If further assistance or information is needed, please contact:

Metzeler Tire / Consumer Affairs Group I Monday through Friday 8:00 AM to 6:00 PM Eastern Standard Time I Call 877-202-4993